

REVISED KEY TOPICS LIST

Final Exam

MODULE 4 / CHAPTER 5

Strategic Inputs/SWOT Analysis (199-201)

Includes Figure 5.9

VRIO Analysis (223-226)

Includes Figure 5.16

The General Environment (232-234)

Includes Table 5.1

MODULE 5 / CHAPTER 6

Using SMART Criteria (291-293)

Personal Improvement Activities (293-295)

Includes Figure 6.15

MODULE 6 / CHAPTER 7

Departmentalization (307-309)

Includes Figures 7.6 and 7.7

Resistance to Change (321-322)

Includes Figure 7.11

MODULE 7 / CHAPTER 9

Social Network Types (386-388)

MODULE 8 / CHAPTER 10

Path-Goal Theory (441-443)

Includes Figure 10.12

Normative Decision Model (443-444)

Includes Figure 10.13

MODULE 12 / CHAPTER 15

Types of Control (637-638)

Five Core Principles of Lean (662-664)