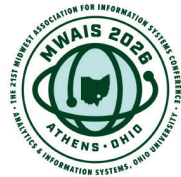


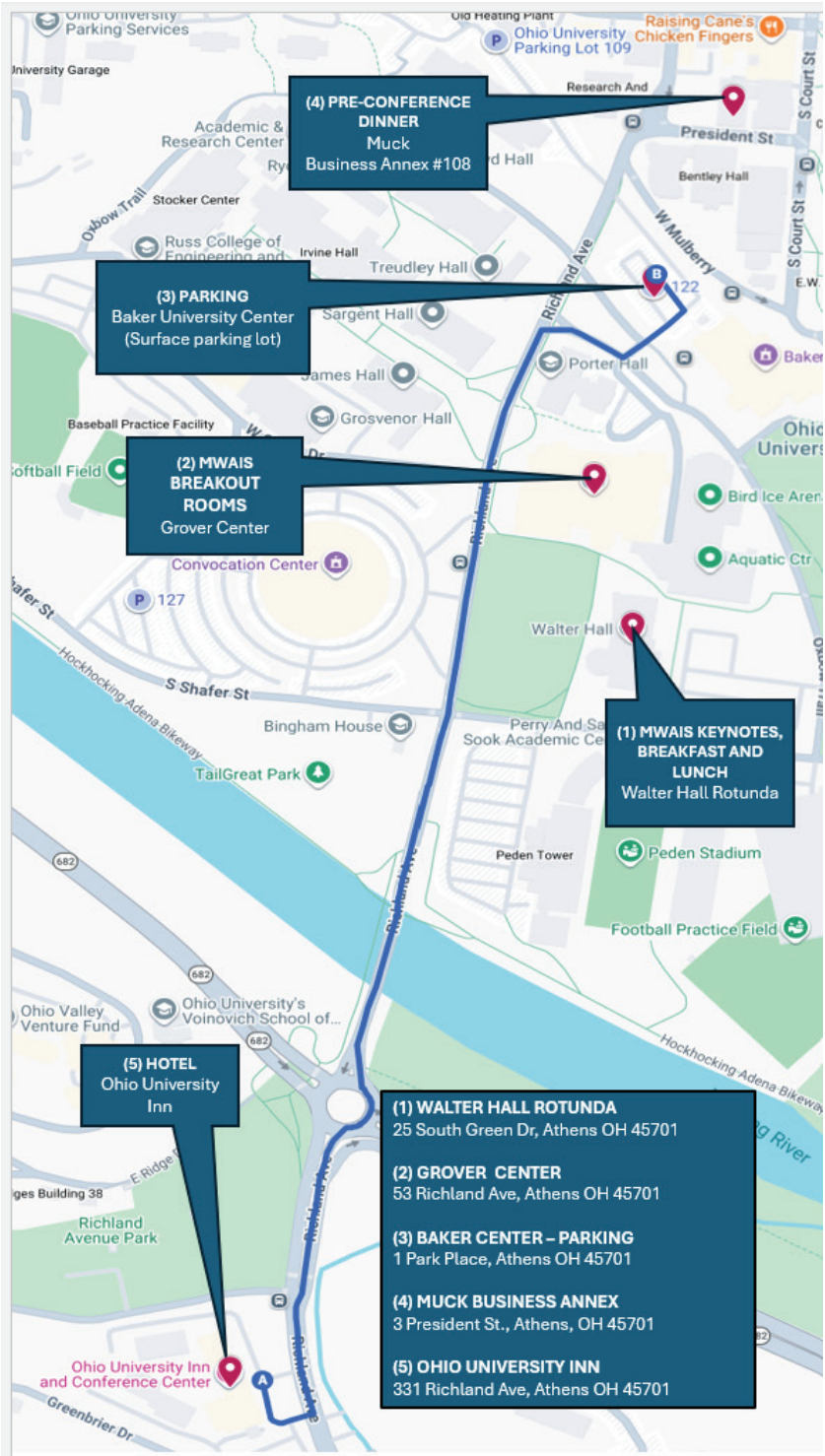
21st Annual MWAIS
Midwest Association for Information Systems
Analytics & Information Systems Department
College of Business OHIO UNIVERSITY
may 21+22
2026

Ohio University



2026 MW AIS
May 21-22

21st Midwest Association for
Information Systems Conference



(4) PRE-CONFERENCE DINNER
Muck
Business Annex #108

(3) PARKING
Baker University Center
(Surface parking lot)

(2) MWAIS BREAKOUT ROOMS
Grover Center

(1) MWAIS KEYNOTES, BREAKFAST AND LUNCH
Walter Hall Rotunda

(5) HOTEL
Ohio University Inn

- (1) WALTER HALL ROTUNDA**
25 South Green Dr, Athens OH 45701
- (2) GROVER CENTER**
53 Richland Ave, Athens OH 45701
- (3) BAKER CENTER – PARKING**
1 Park Place, Athens OH 45701
- (4) MUCK BUSINESS ANNEX**
3 President St., Athens, OH 45701
- (5) OHIO UNIVERSITY INN**
331 Richland Ave, Athens OH 45701

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Conference Committee

Gaurav Bansal, Ohio University, Conference Chair

Dahui Li, University of Colorado Colorado Springs, Program Co-Chair

Fiona Nah, Singapore Management Univ., Program Co-Chair

Keng Leng Siau, Singapore Management Univ., Program Co-Chair

Raj Sharman, University at Buffalo, Doctoral Consortium Co-Chair

Pratim Datta, Kent State University, Doctoral Consortium Co-Chair

Munir Mandviwalla, U. of South Florida, MIS Deans' Panel Chair

Deepak Khazanchi, University of Nebraska Omaha, Committee Chair for Grant Writing Workshops and Panels

Foluso Ayeni, Metro State University, Committee Co-Chair for Sponsorships

Caleb Krieger, Creighton University, Committee Co-Chair for Sponsorships

Dong-Heon (Austin) Kwak, Kent State University, Outreach Co-Chair

Sridhar Ramamoorti, University of Dayton, Outreach Co-Chair

Vic Matta, Ohio University, CIO Panel Chair

Victor Scavo, Ohio University, Local Arrangements Chair

Tasha Penwell, Ohio University, Web Chair



**Analytics and
Information Systems**



Program Committee

Farhad Afzali	Millersville University
Ehsan Ardjmand	Ohio University
Jordan Barlow	University of St. Thomas - St. Thomas
Ganga Basyal	Dakota State University
Mari W. Buche	Michigan Technological University
Lijun Chen	Appalachian State University
Khaldoon Dhoun	Texas A&M University Central Campus
Hazem Farra	St. Cloud State University
Chad Fenner	Dakota State University
Natalie Gerhart	Creighton University
Martina Greiner	University of Nebraska at Lincoln
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Keehyung Kim	University of Oklahoma
David Kocsis	University of Colorado Colorado Springs
Le Kuai	University of Missouri–St. Louis
Jungwon Kuem	University at Albany
JongYoul Lee	Florida International University
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Dapeng Liu	Baylor University
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Feng Mai	University of Iowa
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Kevin Scheibe	Iowa State University
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Jay Shan	Miami University
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Vivek Kumar Singh	University of Missouri–St. Louis
Troy Strader	Drake University
Sunny Sun	University of Saint Mary, Kansas
Rui Sundrup	University of Louisville
Romilla Syed	University of Massachusetts Lowell
Annamaria Szakonyi	Embry–Riddle Aeronautical University
Vishal Uppala	North Dakota State University
Peter Wolcott	University of Nebraska at Omaha
Hongjiang Xu	Butler University
Chen Ye	Purdue University Northwest
Xiaodan Yu	University of International Business Education
Yixiu Yu	Central Michigan University
Sophie Zhai	University of Oklahoma
Qiunan Zhang	Alabama State University
Keran Zhao	Pennsylvania State University

Doctoral Consortium Mentors

Pratim Datta, Kent State University (co-chair)

Gabriel Giordano, Ohio University

Lakshmi Iyer, University of North Carolina Greensboro

Dong-Heon (Austin) Kwak, Kent State University

Raj Sharman, University at Buffalo (co-chair)

Vivek Kumar Singh, University of Missouri – St. Louis

Jason Xiong, Appalachian State University

William Young, Ohio University

Lingyao (Ivy) Yuan, Iowa State University

State Liaisons

State	State Liaison for the Conference
Colorado	Jason Thatcher, University of Colorado Boulder
Florida	Yan Chen, Florida International University
Indiana	Hillol Bala, Indiana University
Iowa	Kevin Scheibe, Iowa State University
Kansas	Andrew Chen, University of Kansas
Massachusetts	Amit Deokar, UMass Lowell
Michigan	Yi Maggie Guo, University of Michigan-Dearborn
Minnesota	Rassule Hadidi, Metro State University
Missouri	Dinesh Mirchandani, University of Missouri – St.
Nebraska	Deepak Khazanchi, University of Nebraska at
New York	Raj Sharman, University at Buffalo
North Carolina	Lakshmi Iyer, University of North Carolina
Oklahoma	Andy Luse, Oklahoma State University
Texas	Michael Raisinghani, Texas Women’s University
Wisconsin	Shana Ponelis, UW-Milwaukee Zhuoli Axelton, University of Wisconsin – Green Bay

Welcome from Donald Leo, Executive Vice President and Provost at Ohio University



Welcome to Ohio University and to this year's conference on AI and the Future of Work. It is my pleasure to greet a distinguished community of scholars, practitioners, and public sector leaders who will share their research and insights about

one of the most consequential transformations of our time.

This conference reflects the very best of collaborative inquiry. With approximately 65 peer-reviewed papers representing institutions across the United States and around the globe—from Canada and Germany to India, Bangladesh, Hong Kong, and Singapore—you bring a rich diversity of perspectives to critical questions about AI and its impact on work, organizations, and society. I am especially pleased to see the strong representation from across Ohio, including colleagues from Ohio University, the University of Dayton, Case Western Reserve University, Kent State University, Miami University, and others. Your participation underscores the power of regional collaboration in advancing innovation.

The breadth of topics—from human–AI collaboration and governance to healthcare, cybersecurity, and workforce transformation—demonstrates the complexity and the promise of this field. Equally important are the conversations taking place beyond traditional research presentations. Panels featuring industry leaders, cross-disciplinary experts, and academic administrators, along with hands-on workshops and recognition of outstanding scholarship, exemplify the kind of engagement needed to bridge academia, business, and government.

I encourage you to take full advantage of this opportunity to exchange ideas, challenge assumptions, and build partnerships that will shape the future of work. Welcome, and thank you for being part of these critical conversations.

A handwritten signature in black ink, appearing to read "Donald J. Leo". The signature is fluid and cursive, with the first name "Donald" being more prominent than the last name "Leo".

Donald J. Leo, Ph.D.
Executive Vice President & Provost

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Welcome from the MWAIS President: Lingyao (Ivy) Yuan, Iowa State University



As President of the Midwest Association for Information Systems (MWAIS), I extend my sincere gratitude to Ohio University College of Business for graciously hosting the 2026 MWAIS Annual Conference, and I thank the organizing committee for their tremendous dedication in creating such a welcoming environment. To all participants—faculty, industry professionals, and especially our graduate and doctoral students—welcome. Your presence is what makes MWAIS such a dynamic community, and we are delighted to have the next generation of our field here to learn, connect, and grow.

MWAIS has always been more than an AIS chapter—it is a community. The executive board and I remain committed to strengthening that community by fostering inclusiveness, collaboration, and meaningful engagement, creating a space where ideas are exchanged openly, mentorship is encouraged, and scholars at every stage feel supported. I invite each of you to participate actively, share your insights, and help us shape a vibrant and forward-looking MWAIS.

Regards,

Lingyao (Ivy) Yuan, PhD

Associate Professor of Information Systems Kingland
Graduate Director of Business Analytics Debbie & Jerry Ivy
College of Business | Iowa State University

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**Welcome from the AIS President: Dorothy E. Leidner,
University of Virginia**



Welcome to MWAIS 2026! The Midwest chapter does an exceptional job bringing together AIS members, building a strong community of scholars, and promoting the exchange of ideas. Congratulations on eight recognitions as an outstanding chapter, and thank you to the MWAIS Executive Committee—including President Ivy Yuan and President-Elect Deanna House—and the 2026 conference committee for leading one of the most active and successful chapters in the association.

It is remarkable to see the impact of this conference now in its 21st year. MWAIS's influence extends well beyond the Midwest, with more than 205,000 downloads of MWAIS articles from the AIS eLibrary across 110 countries. This year's theme, *The Future of Work: Adapting to the Age of AI and Automation*, is particularly relevant to all of us as scholars, teachers, professionals, and humans. I hope your time in the historic and picturesque setting of Athens, Ohio provides ample opportunity to enjoy nature, contemplate the past, and ponder the future AI is ushering in.

Regards,
Dorothy E. Leidner, PhD Drhc

Leslie H. Goldberg Jefferson Scholars Foundation Eminent
Professor of Business & AI Ethics The University of Virginia
President, The Association for Information Systems
dorothy@virginia.edu

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Featured Government Keynote: Katrina Flory, CIO for the State of Ohio



Katrina Flory is an accomplished IT professional with extensive experience in state government. As the state chief information officer (CIO) and assistant director of Ohio Department of Administrative Services (DAS), she oversees the DAS Office of Information Technology and sets the IT direction for the State of Ohio.

State CIO Flory is instrumental in the leadership of two transformational Ohio IT initiatives, the completed IT Optimization effort and the current IT Innovation initiative. IT Optimization provided the standardization necessary to drive economies of scale through infrastructure consolidation (server, storage, mainframe, and network). The IT Innovation initiative, streamlines and modernizes State IT through a focus on digital experience, cybersecurity, enterprise shared services, and collaboration.

In her role as State CIO, Flory is committed to delivering IT services and solutions that support state agencies, boards and commissions in their efforts to provide vital services to Ohioans. The use of state technology assets is vital to increase the well-being of Ohioans and their health, property, security, livelihood, and prosperity is essential.

Prior to becoming State CIO, Katrina Flory served in the deputy state CIO role for approximately 10 years. She led efforts to establish DAS OIT strategic direction and oversaw enterprise shared service operations such as the Ohio Administrative Knowledge System (OAKS), InnovateOhio Platform, Ohio Business Gateway (OBG), and the eLicense system.

Since joining DAS in 2000, she has been directly involved in driving the technology agendas of four Governors and seven State CIOs. State CIO Flory has a Bachelor of Arts from Miami University in Oxford, Ohio.

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Featured Industry Panelist: Angelo Mazzocco, President of Mazzocco Consulting



Currently, the President of Mazzocco Consulting. Vice President of Advisory Services for Avaap (was Navigator Management Partners). President of 2 Business and Technology Service Providers (3SG Plus and Pillar Technology, now Accenture). Chief Information Officer of a privately held enterprise of 20 companies (Dispatch Printing, Broadcast & Affiliates, now Gannett). Chief Information Officer of one of the fastest growing companies in Ohio and the USA (Progressive Medical, now Optum). Chief Information Officer of the largest physician-owned Primary Care Physician Group in USA (COPC). Achieved Big 5 Accounting and Consulting Firm experience (Arthur Andersen/Andersen Consulting, now Accenture). Also, I worked with Nationwide Insurance, NC Group, NCR. Performed graduate-level college curriculum development and instruction over 30+ years (Otterbein, the Ohio State University). Co-Created Community groups such as CIO Forum, CIO Tomorrow, Com-Spark Awards, CEO Forum, IT Leadership class for prospective CIO's, AI Freedom Alliance, Groundwork Group non-profit to support technical aspects of over 200 non-profit organizations. American Heart Association, Chairperson for Central Ohio (2022 – Current), Past Chair of Leadership Development (2019 - 2022). Co-

Founder of the AIFA -Artificial Intelligence Freedom Alliance (2023 - Current). Columbus Chamber of Commerce Innovation Advisory Board (2022 – Current). The Ohio State University Continuing Education Advisory Board (2023 - current). Valtics (2023 - Current), Summit (2024 – Current)

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**Featured Industry Panelist: Raman Mehta, CIO,
Goodyear Tire & Rubber Company**



Raman Mehta serves as Senior Vice President and Chief Information Officer for The Goodyear Tire & Rubber Company. He leads the company's global technology strategy, focused on new technology adoption at an industrial scale, digital transformation and enterprise platform modernization.

Before joining Goodyear, Mehta held executive technology leadership roles at Johnson Electric, Visteon, Fabrinet and EWIE in North America and Asia. Under his leadership, three organizations received the CIO 100 Award for technology innovation and business value creation.

Mehta is a CIO Hall of Fame inductee, and his work has been featured in Forbes, MIT Technology Review, CIO Review, Enterprise Security, and CIO.com.

He holds an MBA from the University of Michigan and a bachelor's degree in Engineering from the Birla Institute of Technology and Science in India.

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Featured Industry Panelist: Sophia Mohr, Chief Innovation and Technology Officer for the Central Ohio Transit Authority (COTA)



As Chief Innovation and Technology Officer for the Central Ohio Transit Authority (COTA), Sophia brings a deep understanding of the rapid transformation shaping the global transportation industry. Since joining COTA in September 2019, she has led a sweeping modernization effort, placing technology and data analytics at the core of the agency's strategy while transforming its digital infrastructure.

Sophia expanded the Innovation and Technology function from a single department into seven distinct teams, strengthening COTA's ability to deliver modern, data-driven transit solutions. Under her leadership, COTA launched a digital payment system in November 2021 to improve equity and access, alongside an Income Assistance Program to make transit more affordable. In 2026, her team launched Tap to Pay, further expanding access to affordable transit fare payment. She also played a key role in deploying and expanding COTA//Plus, Ohio's first on-demand public transit service.

Sophia has held leadership roles across several boards and committees, including The Wellington School Board of Trustees, ITS America's Mobility on Demand Committee (former Chair and Vice-Chair), Buckeye Engineering Women in Executive Leadership and CentralOhioCIO's Advisory Committee.

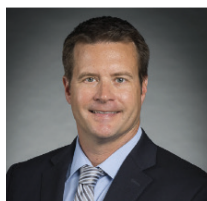
Before COTA, Sophia spent 17 years at NetJets, where she advanced from business analyst to Vice President of Owner

Experience Design and Strategy. She began her career at IBM and in consulting roles focused on human-centered design.

A Columbus native, Sophia earned both her bachelor's and master's degrees in industrial and systems engineering from The Ohio State University, specializing in designing systems and services for people.

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Featured Industry Panelist: Andrew Norman, CIO, Bob Evans Farms



Andy Norman is the Chief Information Officer (CIO) of Bob Evans Farms, the Refrigerated Retail division of Post Holdings, a Fortune 500 company with \$7.9 billion in annual revenue. Based in New Albany, Ohio, Andy leads the company's information technology strategy with a focus on reliability, security, and business enablement, ensuring technology investments align with enterprise priorities and long-term growth.

Since joining Bob Evans Farms in 2019, Andy has played a pivotal role in modernizing enterprise platforms, strengthening cybersecurity, and advancing data-driven decision-making across the organization. As CIO, he oversees technology operations supporting more than 1,000 employees, six manufacturing facilities across Ohio, Texas, Michigan, and Idaho, the corporate headquarters, and the company's Springfield, Ohio, transportation fleet. He partners closely with executive leadership to ensure technology capabilities enable operational excellence across manufacturing, supply chain, and corporate functions.

Andy works collaboratively with leaders across the business to deliver practical, scalable solutions that enhance efficiency and customer satisfaction. A strong proponent of pragmatic innovation, he has advanced enterprise applications, automation, and the responsible use of AI tools to improve productivity, automation, and decision support.

Prior to Bob Evans Farms, Andy spent seven years at The Wendy's Company, most recently as Director of Global Technology Planning & Enterprise Solutions, and previously held enterprise program management roles at NetJets Private Aviation. He holds a Bachelor of Science and an MBA from Ohio University and is a Project Management Professional (PMP).

Beyond his professional work, Andy is active in the Central Ohio CIO community, serves on the Ohio University College of Business Analytics and Information Systems Board, is executive sponsor of Bob Evans Farms' Military & Veterans Business Resource Group, and founded the Johnstown Middle School lacrosse program. He resides in Johnstown, Ohio, with his wife Harmony, their children Hayden and Avery, two dogs, two cats, and a three-legged rabbit named Hoppy.

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Featured Industry Panelist: Chuck Ward, Vice President, Technology Solutions – Finance & Investments, Nationwide



Chuck Ward currently serves as Vice President, Technology Solutions – Finance & Investments, at Nationwide, where he leads technology initiatives supporting the company’s Finance and Investments businesses. Chuck has been with Nationwide for nearly 26 years and has held a variety of technology leadership roles. Prior to his current position, he led the Nationwide Life Insurance Technology team, where he drove a major transformation program for the Life business and was accountable for strategy, operations, and technology execution.

Additionally, he has held leadership roles across several areas, including Property & Casualty Agency and Commercial Solutions, Infrastructure Solutions, Nationwide BetterHealth, Customer Service and Billing, the Application Development Center, Program & Application Services, and Nationwide Retirement Solutions.

Chuck holds a bachelor’s degree in management information systems from Ohio University and an MBA from Franklin University. He is also a certified Project Management Professional (PMP). He is a veteran of the United States Army and the Ohio Army National Guard. He lives in Delaware, Ohio, with his wife, Megan, and their three children: Casen, Tyler, and Brooke.

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Featured Industry Panelist: Matt Weger, CIO, Ohio Health



Matt Weger joined OhioHealth in September 2024 as the senior vice president and chief information officer. In this role, he leads the development of technology solutions to advance the strategic framework of OhioHealth.

Prior to joining OhioHealth, Matt has held leadership positions in Retail, Insurance and Technology organizations. Matt previously served as chief digital & technology officer for Big Lots, chief information officer for Abercrombie & Fitch and vice president for Safelite AutoGlass. Matt is an accomplished technology executive who takes pride in cultivating engaged teams and building collaborative relationships that drive innovation and unlock speed and agility. He is excited to use these skills to advance the customer and clinical experience.

Matt is a Columbus native and attended The Ohio State University. In his free time, he loves swimming and being outdoors. Matt also is the proud father of two adult children.

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Featured Academic Keynote & Panelist: GJ de Vreede, Business Dean, Stevens Institute of Technology



GJ de Vreede is Dean of the School of Business and a Professor of Information Systems at Stevens Institute of Technology. Previously he served as Associate Dean and Interim Dean at the Muma College of Business of the University of South Florida and as Director of the Center for Collaboration Science at the University of Nebraska at Omaha. He received his PhD in Information Systems from Delft University of Technology, the Netherlands. He has been a visiting professor at Renmin University of China, the University of International Business & Economics (China), the University of Arizona, and the University of Pretoria (South Africa). He has worked as an international consultant in the area of collaboration technology & practice for over 30 years.

His research focuses on AI in teams, crowdsourcing, and Collaboration Engineering. He is the co-founder of the Collaboration Engineering research field and co-inventor of the thinkLet concept. His research has appeared in journals such as Management Information Systems Quarterly, Information Systems Research, Journal of Management Information Systems, Journal of the Association for Information Systems, Journal of Management Systems, Information & Management, Small Group Research, and Communications of the ACM. He has extensive experience as a trainer, speaker, and consultant on the design and implementation of collaborative practices in a variety of business domains, focusing on areas such as strategy development, process engineering, crowdsourcing, risk management, Agile design & development, and product development.

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Featured Academic Panelist: Rassule Hadidi, Business Dean, Metro State University



Rassule Hadidi, Ph.D., is Dean of the College of Business and Management at Metro State University. Hadidi has more than four decades of academic leadership experience, has published more than 75 peer-reviewed articles in professional journals and international, national, and regional conference proceedings, and has delivered more than 70 presentations at national and international professional conferences. Dr. Hadidi is an AIS Distinguished Member Cum Laude, has held the positions of President and At-Large Director of the Midwest United States Association for Information Systems, and is the founding and currently serves as the Managing Editor of the Journal of the Midwest Association for Information Systems, which Metro State University publishes. He is a member of the Board of Directors of the Society for Advancement of Management and was recognized by Marquis Who's Who for Excellence in Education in 2023.

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Featured Academic Speaker: Deepak Khazanchi, University of Nebraska Omaha



Dr. Deepak Khazanchi is the Mutual of Omaha Distinguished Chair of Information Science & Technology (IS&T) and Professor in the College of Information Science & Technology (IS&T) at the University of Nebraska Omaha (UNO). Between 2002 and 2021, he served the College of IS&T as Associate Dean for Academic Affairs,

Community Engagement & Internationalization Officer, and Chair of the Department of ISQA. He has affiliate appointments in UNO's International Studies & Programs & the Leonard and Shirley Goldstein Center for Human Rights. Deepak has served as an invited scholar at the University of Agder (Norway), UIBE (China), Mahindra University (India), Chiba University of Commerce (Japan), Murdoch University (Australia), and Management Center Innsbruck (Austria). Deepak is a Fulbright alum having received a core grant for Austria (2022) and specialist grants for Norway (2014) & Japan (2023). His recent research publications include areas such as ethics & perceived fairness of AI/ML systems, Metaverse Technology Capabilities, Decent work in IT, applied AI/ML for Structural Health Monitoring, & B2B Assurance. He has been engaged in the Omaha community for more than two decades in a variety of ways including as a part of several nonprofit boards and with community passion projects such as CodeCrush and iSTEM after school. Prof. Khazanchi's detailed bio including all his publications and community projects are available at <https://dkhazanchi.com> and his twitter (X) handle is @khazanchi. He is living his dream as an academic and enjoys any free time he has with his family and traveling.

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Featured Academic Keynote: Munir Mandviwalla, Director, University of South Florida



Dr. Munir Mandviwalla is a Professor, Muma Distinguished Research Fellow, and Director of the School of Information Systems at the Muma College of Business, University of South Florida. His research focus includes digital transformation, AI, IT workforce, and legacy systems modernization, with over 50 publications in top outlets including MIS Quarterly, Information Systems Research, and others. He teaches design, AI, philosophy of science, and digital transformation.

Mandviwalla co-created a patented software platform, co-founded PRO Community, LLC, a student and employee development platform, and is developing the AI Opportunity Index, a quantitative assessment of AI opportunity in the US. He has secured over \$10 million in funding from organizations including Lockheed Martin, NBCUniversal, Pfizer, Microsoft, SAP, the National Science Foundation, and others. He also created the IS Job Index, a biennial national analysis of the entry-level IT workforce.

He has received 35 awards and honors, including the Microsoft Innovation Award, IBM E-Business Award, and multiple AIS awards for contributions to education, service, and teaching innovation. He was recently appointed Founding Academic Fellow at the Aalto Center for Digital Business Growth in Finland and elected a full member of Sigma Xi.

Previously, Mandviwalla was Professor and Executive Director of the Institute for Business and Information Technology at the Fox School of Business, Temple University. As founding chair of the MIS department, he led the creation of nationally ranked

programs with 100% placement and top 5 research productivity.

He holds a BSc from Boston University, an MBA from the Peter F. Drucker School of Management, and a PhD from Claremont Graduate University.

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**Featured Academic Panelist: Alanah Mitchell,
Business Dean, Drake University**



Alanah Mitchell serves as the Dean of the Zimpleman College of Business at Drake University and Aliber Distinguished Professor of Information Systems. She is an AIS Distinguished Member Cum Laude and a member of the ACM. Her background is in

information technology with expertise in technology-driven processes and change, particularly related to technology-supported collaboration. She has published in such journals as AIS Transactions on Human-Computer Interaction, Business Horizons, Communications of the Association for Information Systems, DATA BASE for Advances in Information Systems, Electronic Markets, Group and Organization Management, Information Technology and People, Journal of the Association for Information Systems, and Organizational Dynamics as well as others. Alanah served as Conference Co-Chair for the 2016 and 2023 Americas Conference on Information Systems (AMCIS) and the 2020 Midwest Association for Information Systems (MWAIS). She also served as President of MWAIS from 2022-2023.

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Featured Academic Keynote: Fiona Fui-Hoon Nah, Singapore Management University



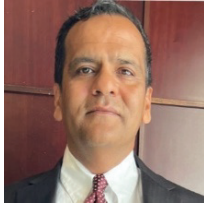
Fiona Fui-Hoon Nah is a Professor of Information Systems in the School of Computing and Information Systems at Singapore Management University, and Editor-in-Chief of AIS Transactions on Human-Computer Interaction. She has previously served on the faculty of Purdue University, University of Nebraska-Lincoln, Missouri University of Science and Technology, and City University of Hong Kong.

An AIS Fellow, Nah has received the Top 50 Asia Women Tech Leaders Award, Sandra Slaughter Service Award, and AMCIS Outstanding Conference Service Leadership Award, and ranks among the top 1% most highly cited scientists per Stanford University's study. Her research on human-computer interaction, usable security and privacy, NeuroIS, and the metaverse has appeared in MIS Quarterly, Journal of the Association for Information Systems, Journal of Management Information Systems, and Decision Support Systems, and has been supported by grants from the National Science Foundation.

She holds a PhD in Management Information Systems from the University of British Columbia and a BS (Honors) and MS in Computer and Information Sciences from the National University of Singapore.

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Featured Academic Panelist: Bhavik Patha, Director, Indiana University South Bend



Dr. Bhavik K. Pathak is a Professor of Decision Sciences and currently serves as Director of the Judd Leighton School of Business and Economics at Indiana University South Bend. With more than a decade of academic leadership experience at IU South Bend, he has previously served as Dean and as Associate Dean for Graduate Programs and Accreditation. In these roles, he successfully led AACSB reaccreditation efforts, guided strategic planning initiatives, and advanced program innovation, including the implementation of a hybrid MBA, the development of graduate certificates and a business analytics minor, the establishment of a business analytics lab, and the expansion of experiential education initiatives.

Dr. Pathak's research focuses on the impact of the internet and information technologies on business models and markets. His work examines areas such as recommender systems, online communities, online retailing, and digital education models. He has published in leading academic journals, including Journal of Management Information Systems, Decision Support Systems, Journal of Retailing, Electronic Markets, and Communications of the AIS.

A dedicated educator, Dr. Pathak has taught a wide range of undergraduate and graduate courses in management information systems, analytics, business intelligence, business

process improvement, and enterprise resource planning (ERP) systems. Beyond the university, he actively contributes to the academic community as an AACSB mentor and peer-review team member.

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Featured Academic Keynote: Keng Siau, Singapore Management University



Professor Siau is the Lee Kong Chian Professor of Information Systems at the School of Computing and Information Systems, Singapore Management University. From June 2021 to June 2024, he was the Head of the Department of Information

Systems and Chair Professor of Information Systems at the City University of Hong Kong (CityUHK). He was also an Affiliated Chair Professor of the School of Data Science at CityUHK, an Affiliated Professor of the CityUHK Academy of Innovation, and an Academic Member of the Institute of Digital Medicine. From 2012 to 2021, he was Head (“Dean” equivalent) of the AACSB-accredited Business Program at the Missouri University of Science and Technology (Missouri S&T), a Carnegie R1 university. Before joining Missouri S&T, he was the Edwin J. Faulkner Professor and Full Professor of Management at the University of Nebraska-Lincoln (a Carnegie R1 university). Professor Siau has more than 350 academic publications. According to Google Scholar, he has more than 30,000 citations and a h-index of 85. He is on the Stanford University list of the world’s top 1% most-cited scientists. Professor Siau is an Association for Information Systems (AIS) Distinguished Member–Cum Laude. He is a recipient of the prestigious International Federation for Information Processing (IFIP)

Outstanding Service Award in 2006, IBM Faculty Awards in 2006 and 2008, IBM Faculty Innovation Award in 2010, AIS Sandra Slaughter Service Award in 2019, AIS Award for Outstanding Contribution to IS Education in 2019, AIS Fellow Award in 2022, and AIS AMCIS Outstanding Leader Award in 2023.

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Featured Academic Panelist: Jackie Ulmer Rees, Business Dean, Ohio University



Jackie Rees Ulmer is the Glenn E. Corlett Dean of the College of Business and a Glenn E. Corlett Professor of Analytics and Information Systems at Ohio University. Previously, she served the Ivy College of Business at Iowa State University in various administrative roles, including Associate Dean and Department Chair. A tenured full professor, She was a full professor with tenure and she also held the Union Pacific Professorship in Information Systems. Before joining Iowa State, she was a tenured faculty member in the Management Information Systems area in the Krannert School of Management (now the Mitchell E. Daniels, Jr. School of Business) at Purdue University for 17 years.

Her research focus is in Cybersecurity Risk Management and analytics, particularly machine learning models. Her research has been published in journals such as Information Systems Research (ISR), Management Information Systems Quarterly (MISQ), Journal of Management Information Systems (JMIS), ACM Transactions on Management Information Systems

(ACM-TMIS), Decision Sciences (DS), Decision Support Systems (DSS), European Journal of Operational Research (EJOR), and several other outlets.

Her teaching interests include Introduction to Programming, Database Management Systems, Information Security Management, Business Analytics, and Strategic Use of Information Systems.

She serves on several boards of directors and is an active peer reviewer and committee member for AACSB.

Her doctorate and bachelor's degrees are in Decision and Information Sciences from the Warrington College of Business at the University of Florida.

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Best Paper Nominations

Sometimes it Hurts to be Nice: Quantifying the Efficiency-Compassion Tax in AI Model Interactions

Mark Paes — Purdue University, USA

Flow Experience in Human-Human and Human-AI Teams: A Multilevel Conceptual Model and Measurement Proposal

Yi Guo — University of Michigan–Dearborn, USA

Urooj Syed — University of Michigan–Dearborn, USA

Evaluation and Implementation Framework of SMOTE in Academic Performance Analytics

Gary Yu Zhao — Northwest Missouri State University, USA

Cindy Zhiling Tu — Northwest Missouri State University, USA

Bikash Adhikari — University of California Berkeley, USA

Andrew Zhao — AeroSeal LLC, USA

Explainable AI in Cybersecurity: Governance & Risk Management Factor

Shadrack Oriaro — Robert Morris University, USA

Sushma Mishra — Robert Morris University, USA

Anticipated Systemic Changes in Academia Caused by AI: A Faculty Perspective (best paper nominee)

Natalya Bromall — Robert Morris University, USA

Sushma Mishra — Robert Morris University, USA

Kevin Slonka — Saint Francis University, USA

Peter Draus — Robert Morris University, USA

Sit Less, Move More: A Quasi-Experimental Benchmarking (QEB) of Machine Learning for Reliable Activity Classification (best paper nominee)

Srinivasa Reddy Arekuti — Dakota State University, USA

Sai Mounika Chintalapudi — Dakota State University, USA

Ganga Basyal — Dakota State University, USA

Mobility Misalignment in the Age of Hybrid Work: Identifying Transit–Walkability Gaps (best paper nominee)

Atharva Chaskar — University of Illinois Springfield, USA
Neetu Singh — University of Illinois Springfield, USA

Assessing the Impact of Blockchain and AI on Supply Chain Risk Mitigation

Sai Neelima Seru — Dakota State University, USA
David Zeng — Dakota State University, USA

AI as a Digital Employee: Rethinking Supervision and Control in Organizations

Bharat Maheshwari — University of Windsor
Ishani Das — St. Clair College

Exploring Employee Job Security in the Era of AI Agents: A Grounded Theory Approach

Sai Mounika Chintalapudi — Dakota State University, USA
Insu Park — Dakota State University, USA
Sai Anurag Illendula — Dakota State University, USA
Srinivasa Reddy Arekuti — Dakota State University, USA

Sam the ResearchBot: A Generative AI Artifact for Structured and Consistent Literature Review

Muhammad Usama Islam — Metropolitan State University, USA
Mohaymen Ul Anam — Islamic University of Technology, Bangladesh
S. M Julkar Naeen Abir — Islamic University of Technology, Bangladesh
Hisham Mahmood — University of Louisiana at Lafayette

Don't Design Away Doubt: Why Epistemic Trust Needs Doubt in AI Workflows

Akhil S.G. — Case Western Reserve University, USA
Kalle Lyytinen — Case Western Reserve University, USA

Governing Generative Artificial Intelligence in Higher Education: A Cross-Case Thematic Analysis of Institutional Policies

Muhammad Usama Islam — Metropolitan State University, USA
Senanu Okuboyejo — Metropolitan State University, USA
Foluso Ayeni — Metropolitan State University, USA

Panels & Workshops

MIS Deans' Panel:

GJ de Vreede, Dean, School of Business, Stevens Institute of Technology

Rassule Hadidi, Dean, College of Business and Management at Metro State University

Alanah Mitchell, Dean, Zimpleman College of Business, Drake University

Bhavik Pathak, Director, Judd Leighton School of Business and Economics Indiana University South Bend

Jackie Rees Ulmer, Dean, College of Business at Ohio University

Moderator: Munir Mandviwalla, Director, School of Information Systems at the Muma College of Business, University of South Florida.

CIO Panel:

Angelo Mazzocco, President of Mazzocco Consulting and former Chief Information Officer for Dispatch Companies, Progressive Medical, and COPC

Raman Mehta, SVP & CIO, The Goodyear Tire & Rubber Co.

Sophia Mohr, Chief Technology Officer, Central Ohio Transit Authority

Andrew Norman, Chief Information Officer, Bob Evans Farms, Inc.

Chuck Ward, Vice President, Finance & Investments Technology at Nationwide

Matt Weger, Chief Information Officer, Chief Digital Officer, Chief Technology Officer, Ohio Health

Academic Panel: Generative Artificial Intelligence in Student Assessments: Where Should We Draw the Line?

Panelists:

Calvin Nobles, University of Maryland Global Campus

Maurice Dawson, Illinois Institute of Technology

Senanu Okuboyejo, Metro State University

Rajesh Godasu, Bradley University

Muhammad Usama Islam, Metro State University

Raymond Frost, Ohio University

Panel Chair: Foluso Ayeni, Metro State University

Industry-Academic Panel: Cognitive Debt, Technical Debt, and Governance Debt and How to Address Them?

Panelists:

Salem Boumediene, University of Illinois, Springfield

Darrell D. Dorrell, former PwC partner, financial forensics®

Bobby Koritala, CEO, Bodaty LLC

Lari Masten, Masten Valuation

Robert C. Miller, MD, Indiana University Health

Moderator: Sri Ramamoorti, University of Dayton

Industry-Academic Panel: AI Hype Vs. Reality

Panelists:

Kapil Bagpatiya, Arkansas Blue Cross Blue Shield

Manish Kumar Garg, Hikma Pharmaceuticals

Bharat Maheshwari, University of Windsor

Pat McElhose, Huron Consulting Group

Pradeep Karra, JP Morgan Chase Bank

Moderator: Deepak Khazanchi, University of Nebraska Omaha

Workshops

From Loan Applications to GPTs: How Deep Learning and Large Language Models (LLMs) Work

Tingting (Rachel) Chung, PhD, author of AI for Business and AI The Magic Box, The College of William and Mary

Grant writing

Deepak Khazanchi, University of Nebraska Omaha

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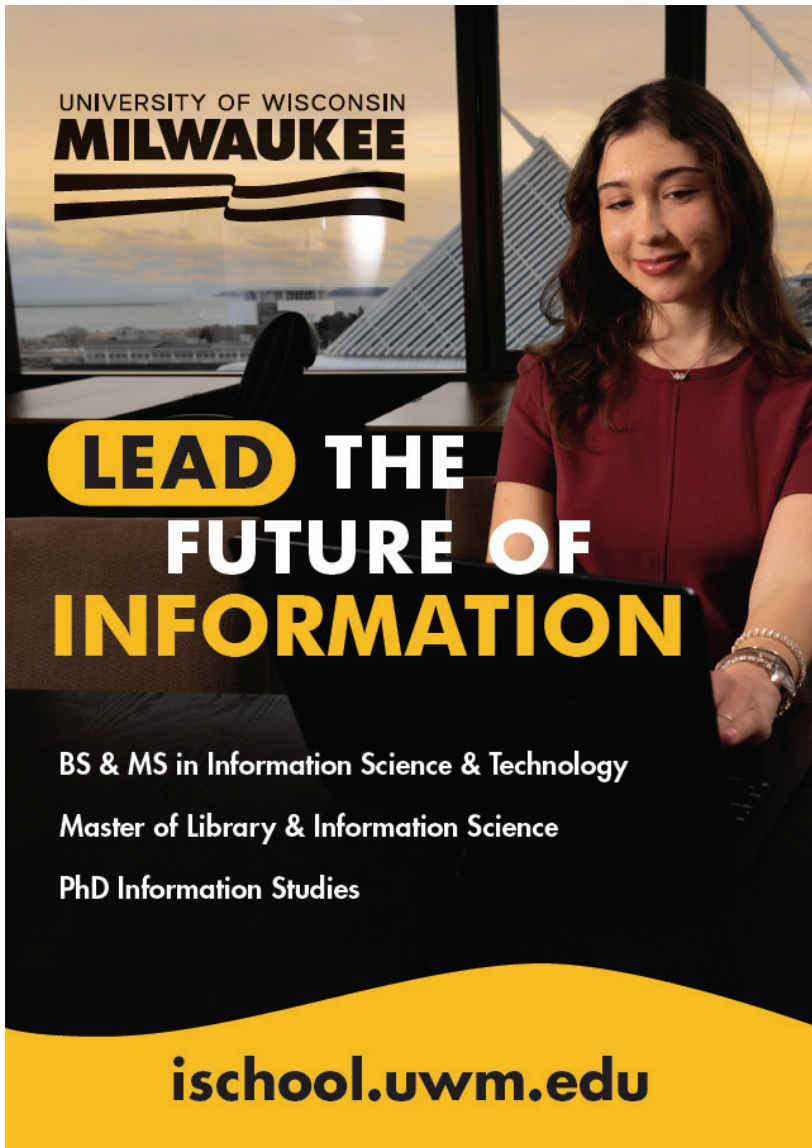


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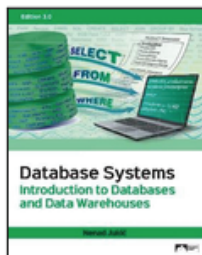
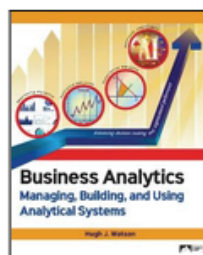
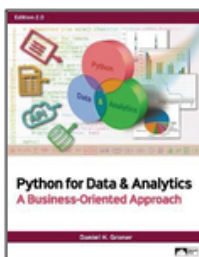
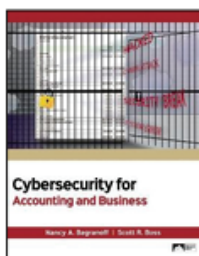
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